

Please write more here:

Children's Social Care

We are here to help!

Complaints Manager
Children's Social Care
Bracknell Forest Borough Council
Seymour House, 38 Broadway
Bracknell, Berkshire RG12 1AU
Tel: 01344 352119
or 0800 1694491 (24hr answerphone)
Email: childrens.servicescomplaints@bracknell-forest.gov.uk
www.bracknell-forest.gov.uk

If you prefer to text us cut
this out and keep it safe.

We will always listen if you
have a problem.

TEXT: Patricia.Morris then
your message of up to 160
characters

(Cost rate applied by your mobile provider)

SEND: +447786126520

Children's Social Care

We are here to help!

Cut out & keep



UNHAPPY?

Here's what to do

ARE YOU?

Looked after by Children's Social Care.

Caring for someone who depends on you.

Helped or supported by Children's Social Care.

1

AND ARE YOU?

Very unhappy with what's happening to you.

Think you need more to help than you are getting.

2 Think you are unfairly treated.

IF YOU ARE STILL UNHAPPY

Just fill out the form opposite, cut it out along the dotted lines and post it back to us.

We are here to help!

WHAT SHOULD YOU DO?

Talk to your social worker, keyworker, teacher, advocate or someone you trust.

Tell this person what the matter is and show them this leaflet.

3 Or tell us - you can write or telephone.

WHAT HAPPENS THEN?

The person you tell will try to help.

Sometimes it is not possible to put things right straight away.

Usually telling somebody can help.

4 We will try to help make things better.

Children's Social Care

We are here to help!

Date I am years old

My name is:

Address:

Telephone No:

If you are worried about contacting us, please say how you would like us to get in touch with you.

Can you tell us what the problem is about?
Are you unhappy with? *Please tick the box*

Where you live?

The plans made for you?

Who you live with?

Something else?



Cut along the dotted line and pop in the post