

**MARTINS HERON AND THE WARREN  
NEIGHBOURHOOD FORUM  
MEETING NOTES**

**30th September 2009  
Martins Heron Community Centre  
7.30pm**



**Top table**

Trevor Kensall - Chair  
Fiona Heston - BFC  
Olly Neale - TVP

**In support**

Teresa Howlett BFC

**Guests**

Madeleine Diver LINKs

**Apologies:**

| Item | Details  | Actions |
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| 1.   | <p><b>Welcome</b><br/>Chairman, Trevor Kensall welcomed everybody, thanked them for attending.</p>   |         |
| 2.   | <p><b>Introductions</b><br/>Chairman introduced the top table, guest and police to the forum attendees. He also introduced Gareth B the Tesco store manager</p>  |         |
| 3.   | <p><b>Presentation on LINKs by Madeleine Diver</b><br/>Madeleine covered</p> <ul style="list-style-type: none"> <li>• the LINKs Health and Social care Survey report</li> <li>• the development of Healthspace, the new health and social care centre in Market Street</li> <li>• the creation of the social care support sub group (including dementia)</li> </ul> <p>She invited attendees to take information leaflets and register if they would like regular updates in the future.<br/>Powerpoint attached</p>   |         |
| 4.   | <p><b>Why are we here – the purpose of the Neighbourhood Action Group</b></p> <p><i>The Neighbourhood Action Group, or NAG, is group of volunteers who plan and organise work activities to take forward the actions identified by residents as priorities for work. Each year at these open public meetings, NAG asks its local residents for their opinions and views on local issues that matter to them. Both the Neighbourhood Forums and the 2009 Neighbourhood Survey give the NAG a very good picture of local issues that are important to residents and help it to set its three priorities for work for the following year.</i></p> <p><i>If you want to contribute to the work of your local NAG, please leave</i></p> |         |

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|    | <i>your contact details with the Chairman, or the Council or Police representatives.</i>  |           |
| 5. | <p><b>Neighbourhood Survey 2009</b></p> <p><i>The Neighbourhood Survey, which is put together in partnership with local community groups, Bracknell Forest Council and Thames Valley Police has been delivered to every home in the borough.</i></p> <p><i>This is your chance to have your say about the issues that matter to you. Surveys completed and returned before the <b>deadline on October 31</b> will be included in a free prize draw. Prizes include tickets to Coral Reef and Down shire Golf Complex. You can also complete the survey online at</i></p> <p><a href="http://surveys.questions.co.uk/neighbourhoods.asp">http://surveys.questions.co.uk/neighbourhoods.asp</a></p>   |           |
| 6. | <p><b>Results of 2008 Neighbourhood Survey</b></p> <p>Read from script.....</p> <p><i>The top issues across the Borough were identified as:</i></p> <ul style="list-style-type: none"> <li><i>i) Level of speeding</i></li> <li><i>ii) Lack of visible policing</i></li> <li><i>iii) Availability of parking</i></li> <li><i>iv) Nuisance caused by vehicles</i></li> <li><i>v) Litter</i></li> </ul> <p><i>The top issues identified by this neighbourhood last year were:</i></p> <p style="text-align: center;"><b>Traffic Issues (Speeding, Parking &amp; Vehicle Nuisance)</b></p> <p style="text-align: center;"><b>Environmental issues</b></p>  |           |
| 7. | <p><b>“You said – we did”</b></p> <p>Chairman referred audience to the YSWD pre prepared sheet that he’d provided.</p> <p>He talked about Tesco delivery lorries being an ongoing problem that being dealt with by Highways. There was also a pedestrian crossing being looking into on new Forest Ride. He asked for questions.</p> <p>Keith to Gareth – There are still lorries arriving before 7am and late at night, when will it be dealt with?</p> <p>Gareth – 3<sup>rd</sup> party suppliers are an ongoing problem. Have sorted milk lorries</p> <p>Resident – Warburtons and Fine Lady still too early regularly</p> <p>Resident – Lorries using bus lane for rest break. When will it be sorted?</p> <p>Gareth – Now</p> <p>Sheila Pile – Bracknell Forest has lorry park with full facilities on Downmill Road.</p> <p>? Restrictions on fuel for .com vans. Electric vehicles mentioned in enquiry.</p> <p>Sheila P – Vans have to be electric.</p> <p>Gareth – There are no electric vans.</p> <p>Cllr Trevor Kensall will follow up</p> <p>Malcolm Young – Lorries outside MOT centre causing obstruction. Hope police are looking into this.</p> <p>Resident – Are there plans to plant trees to count the extra emissions</p> | <b>TK</b> |

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|    | <p>caused by Sunday trading?<br/> Gareth – no but figures show mostly local people shopping at Tesco thereby reducing emissions by not having to travel further.<br/> Resident – No longer shopping at Tesco in protest over Sunday trading.<br/> Resident complained about Sunday litter and told once it hits the road, it's not Tesco's problem. Will you clear it up?<br/> Gareth – Yes<br/> Resident - Will you put litter bin at pedestrian entrance?<br/> Gareth – Yes. Tesco staff also volunteer to do litter picks and have done three in four months.<br/> Resident - Will you get banner lady to pick up her plastic?<br/> Gareth – Yes<br/> Resident – Are you going to employ more staff to collect trolleys? I do it at present. Came to customer services with some neighbours to complain about trolleys in neighbourhood and was given a card and told to phone the complaints line.<br/> Gareth – I'm disappointed at the CS response and will speak to them about dealing with you on the spot.<br/> Resident – Suggest you look at ways to immobilise them<br/> Resident – How about coin trolleys<br/> Gareth – Could look into coin trolleys, some stores have them<br/> Resident – Can you lock barrier down at night to scupper boy racers.<br/> Gareth – Gate is broken but will get it fixed and lock it at night.<br/> Roger – Can you make sure trolleys are away from fire doors and courtyard entrance to community centre?<br/> Roger – Need a zebra crossing on main road outside community centre<br/> TK – I am continually pressing for this.<br/> Roger – Can we press Gareth to make a donation to wards this?<br/> Gareth – I'll take that request away with me<br/> Resident - Commuter parking on the main road exacerbates the problem.<br/> TK It is thought that allowing cars to park there slows the traffic down<br/> Roger – Old people in electric chairs struggle to cross the road.<br/> Gareth – I will look into it<br/> TK – Please do so and report back</p> <p>Litter Pick update with Shelagh Pile<br/> Good turnout of pickers, both children and adults. Field and Ralphs Ride not too bad. Shops were messy and children asked why people drop litter when there are bins. Railway arch was a mess with graffiti and the pond was dirty. Back to Wayz for sausage and chips. Pick took 1.5 hours and everybody had a good time.</p> | <p><b>Gareth</b><br/><b>Gareth</b><br/><b>Gareth</b><br/><b>Gareth</b><br/><b>Gareth</b><br/><b>Gareth</b><br/><b>Gareth</b><br/><b>Gareth</b><br/><b>Gareth</b><br/><b>Gareth</b></p> |
| 8. | <p><b>Police Presentation</b><br/> NO Olly Neale presented the crime figures for the area. Serious acquisitive crime down 47%, Vehicle theft down 39%<br/> ASB up 19% -mostly boy racers in Tesco. Explained Operation Lion Cub and invited one local resident to join the database of helpers.<br/> Shoplifting up – mostly down to Tesco's improved security.<br/> Theft from garages up, may be down to somebody having a set of master keys.<br/> Scramblers on crown estate an ongoing problem. In talks with estate manager to ensure signage is sufficient and maybe provide a safe area to use.<br/> He is now trained to use speed gun.</p>  |  |

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|     | <p>Promoted Community Speedwatch as a way of volunteers helping.<br/> SP – Did not agree with neighbours spying on each other.<br/> FH – Gave an overview of how Speedwatch works.<br/> He referred audience to speeding and parking factsheets as a way of tackling those problems.<br/> Talked about the work that PCSO Kate Woodgate has been doing in the area which addresses police visibility issue.<br/> TK – Is there a beat patrol every day?<br/> ON – Every day that Kate is on duty. Plus his investigating of crime will mean his about in the area.<br/> Matt Grey explained the history behind PSCOs and their current role.</p>   |  |
| 9.  | <p><b>Open to public discussion</b><br/> Chairman asked what other issues people had.<br/> SP – Litter and fly tipping<br/> MG – Education is the answer, more litter picks to engage and make children understand before they grow up. He applauded the litter pick efforts so far.<br/> MY – Litter over bridge past station a problem bins are not emptied.<br/> TK – Give detail to Teresa after meeting<br/> ? to Gareth – Do you have a daily litter pick?<br/> Gareth – Early morning and not end of day.<br/> ? – Suggest end of day would be better.<br/> A resident reported an overgrown tree in Fordwells Drive. TK to report<br/> A resident reported overgrown hedges along roadside by roundabout junction with Epping Way and New Forest Ride. TK to report.</p> | <p><b>TK</b></p> <p><b>TK</b></p> <p><b>TK</b></p> |
| 10. | <b>Close and thanks</b>  |  |